

SUPPLEMENTAL PRIVACY POLICY OF NU SKIN

INDIA PRIVATE LIMITED

If you are a resident of India, the India-specific provisions mentioned in this addendum ("**India Addendum**") apply to our processing of personal information about you in addition to the relevant sections of the Nu Skin Global Privacy Notice found at <https://legal.nuskin.com/privacy.html> (the "**Policy**" and collectively with India Addendum, "**Privacy Policies**"). In the event of a conflict between the relevant sections above of the Policy and the provisions of this India Addendum, the provisions of the India Addendum will govern. As used in this India Addendum, all capitalized terms when not defined herein shall have the meaning as ascribed to them under the Policy. Nu Skin India Private Limited ("**we**", "**us**" or "**our**") recognize the importance of the personal information we hold about individuals and the trust you place in us. By using, accessing or continuing to use our online properties and mobile applications (the "**Sites**"), availing our services or submitting your personal information, you confirm that you have carefully read, fully understood and consented to each provision of the Privacy Policies and agree to our use of your personal information (including sensitive personal information) in accordance with the Privacy Policies. For purposes of this Addendum, all references in the Nu Skin Global Privacy Notice to "Brand Affiliates" shall be replaced with the term "Direct Sellers."

This India Addendum has been prepared in accordance with the provisions of the Digital Personal Data Protection Act, 2023 ("DPDPA"), the Information Technology Act, 2000 and its applicable rules, along with other relevant privacy laws in force in India.

Definitions:

With regards to this India Addendum, the terms will carry the same meaning as defined herein below.

- "**Consent**" means any freely given, specific, informed, unconditional and unambiguous indication of the data principal wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data for the specified purpose and be limited to such personal data as in necessary for such specified purpose.
- "**Cookies**" are small files that are placed on your computer, mobile device, or any other device by a website, containing the details of your browsing history on that Website among its many uses.
- "**Data Principal**" refers to an individual whose personal data is collected, processed, or stored by Nu Skin.
- "**Personal Data**" refers to your data through which you can be identified or pertains to you. Personal Data includes but shall not be limited to your complete name, gender, date of birth, contact details, address, identity proof, bank account etc. For the purpose and usage of this Privacy Policies, your "personal data" shall include the digital personal data.
- "**Personal data breach**" means any unauthorised processing of personal data or disclosure, acquisition, sharing, use, alteration, destruction or loss of access to personal data in violation of this Privacy Policies, that compromises the confidentiality, integrity or availability of personal data.
- "**Processing**" refers to any operation conducted wholly or partially by automated means involving personal data.
- **Collection and Storage of Information**

Please note that any personal information provided on or gathered by the Sites will be collected, stored, and controlled by Nu Skin India Private Limited, having its registered office at 48, Amarpali, Plot No. 56, I.P. Extension, Patparganj, East Delhi, India, 110092 and Nu Skin International, Inc., 75 W. Center Street, Provo, Utah 84601.

You may give us information about you by filling in forms on our website <https://www.nuskin.com/static/india-opening/> or by filling in the enrolment form in writing or by corresponding with us by phone, e-mail or otherwise. The information collected differs as per your use of our website, for instance if you are merely browsing our website or you are creating an account with us. We collect your data in number of ways and the same is processed as per the applicable laws.

Purposes and Legal Basis for Data Processing

We process your personal data for the following purposes:

1. Independent Promotership Management:

- Establishing and managing your account
- Processing orders and deliveries
- Payment processing and tax compliance
- Distribution of promotional and marketing material (with your consent)
- Training, webinars, and events
- Compliance with legal and regulatory requirements

2. Payment Processing:

- Processing commissions and bonuses
- Managing financial obligations
- Facilitating secure transactions

3. Network Operations:

- Referral and genealogy management
- Commission calculations
- Performance tracking and business support

These processes are conducted in compliance with our contractual agreements and relevant Indian regulations. Your data shall be processed by Nu Skin only for these disclosed purposes.

Data Principal Rights

As a Data Principal, you have the following rights regarding your personal data:

- 1. Right to confirmation and access:** You can request confirmation of whether we process your personal data and access to such data, including the identities of third parties who have received your data.
- 2. Right to correction and deletion:** You have the right to request correction of inaccurate or outdated personal data, and deletion of unnecessary, excessive, or illegally obtained data.
- 3. Right to Nominate:** You have the right to nominate an individual who, in the event of your death or incapacity, may exercise the rights granted to you under this Privacy Addendum.

4. **Right to withdraw consent:** You may withdraw your consent for the collection, processing, or sharing of your personal data at any time. Such withdrawal may affect our ability to provide certain services.
5. **Right to complain:** You have the right to file a complaint regarding the processing of your personal data through our Grievance Officer.

Data Fiduciary Obligations

As a data fiduciary under the DPDPA, Nu Skin commits to:

- Process your personal data only for the specific purposes disclosed in this Privacy Addendum and for which you have provided consent.
- Implement reasonable security measures to prevent personal data breaches.
- Ensure that personal data collected is necessary for the purposes of processing.
- Notify you promptly in case of a personal data breach that is likely to cause significant harm.
- Maintain transparency regarding all aspects of the processing of personal data.
- Comply with all provisions of the DPDPA and other applicable privacy laws in India.

Access and Correction of Information

You are entitled to access and review your personal information held by us on request by contacting us using the contact details set out below.

We will take reasonable steps to ensure that the personal information found to be inaccurate or deficient is corrected or amended, as feasible. You can help us to do this by letting us know if you notice any inaccuracy or deficiency in personal information we hold about you and/or by letting us know if your personal details change.

Deletion of Information

You also have the right to request deletion of your personal information where it is no longer necessary for the purposes for which it was collected, where the information is inaccurate, excessive, outdated, incomplete, misleading, or obtained unlawfully. Upon receiving a verified deletion request, we will delete your personal information from our records unless retention is required by law or necessary for legitimate business purposes. If we are unable to delete certain information due to legal or technical constraints, we will inform you of the reason and the expected timeframe for deletion.

Withdrawal of Information

You may choose not to provide us with your personal information or withdraw your consent of the collection and use of your personal information at any time, on request, by contacting us using the contact details set out below. If you do so, we may no longer be able to provide you with the corresponding products or service for which the said personal information was sought by us under the Privacy Policies.

Retention of Your Information

Nu Skin will retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, including for satisfying legal, accounting, legitimate administrative or operational purposes, and any reporting requirements.

The retention period is determined by the nature and duration of your relationship with Nu Skin, local laws, contractual obligations, Nu Skin's reasonable business requirements, and your expectations and requirements. To determine the appropriate retention period for personal information, Nu Skin considers the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorized use or disclosure of your personal information, the purposes for which your personal information is processed, whether those purposes can be achieved through other means, and the applicable legal requirements.

When it is no longer necessary to retain your personal information, Nu Skin will securely delete or anonymize it.

Direct Marketing Communications

If you have provided us with consent, we will send you promotional and advertising communications from time to time. By providing consent and/or verifying your contact number with us, you agree to receive promotional and advertising communications (through call, SMS, email or other digital and electronic means) from us even if your mobile number is registered under the DND/NCPR list under the Telecom Commercial Communications Customer Preference Regulations, 2018. You may opt out of receiving promotional and advertising communications from us at any time by following the instructions in those communications or emailing us at privacy@NuSkin.com or contacting us at 75 W. Center Street, Provo, Utah USA 84601 (Attn: Privacy Office).

Sharing of Information

Please be aware that information you provide to us or that we obtain as a result of your use of the Sites may be shared with those mentioned in the Privacy Policies and you consent to such disclosure. Using the Sites demonstrates your consent to the processing of information as described in the Privacy Policies. Please note that information about our customers is an important part of our business and we disclose your information to only those mentioned in the Policy who are either subject to the Privacy Policies or follow practices at least as protective as those described thereunder. Other than as set out in the Privacy Policies, you will receive notice when your personal information might be shared with third parties and you will have an opportunity to choose not to share such personal information.

Cookies and Tracking Technologies

Our website uses cookies (small files placed on website users' hard drive) to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. We use cookies to monitor the efficacy of promotions, measure the flow of information, adapt services and content, and foster safety and trust.

Certain cookies may contain Personal Data – for example, by clicking "remember me" when logging in, a cookie will store your username. Most cookies will not collect information that identifies the user and will instead collect more general information such as how users arrive at and use our systems, or a user's general location.

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly.

Transfer of Information

Please be aware that information you provide to us or that we obtain as a result of your use of the Sites may be collected in your country and subsequently transferred to another country in accordance with applicable law and you consent to such transfers.

For any such transfers, we implement appropriate safeguards including:

- Standard contractual clauses approved by regulatory authorities
- Processing agreements with third-party service providers
- Data encryption during transfer and storage
- Access controls and authorization protocols

We ensure that your information stored outside India is processed in accordance with the Privacy Policies, the DPDPA, and other applicable laws, and that your personal information is equally protected as in India. Using the Sites demonstrates your consent to the processing of information as described in the Privacy Policies.

Children's Information

The Sites are general audience web sites that are directed for adults who can form a legally binding contract under the Indian Contract Act, 1872. If you have not attained the legal age, you must not access or use our Sites without the consent of your parent or guardian or their involvement. We collect, use or disseminate any personal information of children only with the express consent of the parent or guardian, as permitted by law or when it is necessary to do so in order to protect the children concerned.

If you believe we may have collected personal information from your child on the Sites without having obtained an expressed and verifiable parental/guardian consent, please contact us at privacy@nuskin.com and we will make reasonable efforts to delete it from our records.

Security of Personal Information

We take reasonable steps to ensure that the personal information we collect about you remains accurate, timely and secure. We have put in place reasonable security practices and procedures to implement appropriate technical, operational, managerial and physical security controls in order to protect your personal information from unauthorized access, or disclosure while it is under our control.

All information you provide to us is stored on secure servers. All online payment transactions will be encrypted using SSL technology and will be processed by third-party providers. The data that we collect about you may be transferred to, and stored at, a destination in the territory of India and USA. By submitting your personal data, you agree to this transfer, storing or processing.

We implement prevalent industry practices to safeguard the confidentiality of your Personal Information such as firewalls and authentication protection among other physical restrictions. Nu Skin will periodically review its security policies and implement changes from time to time.

Data Breach Notification

In the event of a personal data breach that is likely to result in significant harm or impact to you, Nu Skin will notify you and the appropriate regulatory authorities as required by the DPDPA. Such notification will include the nature of the breach, the personal data affected, likely consequences of the breach, and measures taken or proposed to address the breach.

Making a Privacy Complaint

Your privacy is important to us. If you have a complaint, you may contact our Grievance Officer at the details provided below, who is responsible for redressing your grievances:

- Name: Samarth Choudhary
- E-mail: samarth@yogiandpartners.com
- Address: 2207 Express Trade Towers II, Sector 132, Noida Expressway, Noida, U.P. 201301

Your complaint will then be investigated. We may ask you to provide further information about your complaint and the outcome you are seeking. We will then typically gather relevant facts, locate and review relevant documents and speak with individuals involved. Our Grievance Officer will redress your grievances expeditiously, within thirty (30) days from the date of receipt of grievance.

Legally Required Disclosures

Nu Skin may be required, by applicable law, court order, or other legal process to disclose your personally identifiable information, and it is our policy to comply with any such requirements.

Disclaimer: Nu Skin will not be responsible for any incorrect, misleading, or fraudulent information that you may provide, nor will it be liable if you misrepresent yourself as another individual. In such cases, you agree to indemnify and hold Nu Skin harmless from any claims, losses, damages, or liabilities arising due to the provision of incorrect information or misrepresentation on your part.

Modifications

Any changes we may make to our Privacy Policy in the future will be posted on our website and, where appropriate. The amendments will be also available at our premises. They will be effective as of the publication date. Your use of the site subsequently to the publication of the amended Privacy Policy or a placement of order with us will be deemed acceptance of such changes.

India Addendum: Last Updated – July 8, 2025